

CPS Football Academy

Refund Policy



Welcome to CPS Football Academy! We are dedicated to providing excellent technical development for young athletes. Our refund policy is designed to accommodate the unpredictable nature of schedules while maintaining order and fairness for all participants. Please carefully read the terms of our refund policy outlined below:

1. **Notification Requirement:** To qualify for a session credit, parents or guardians must notify CPS Football Academy in writing at least 24 hours before the scheduled session. Written notification can include texts, messages through official academy communication channels, or any other written form agreed upon at registration.
2. **No Cash Refunds:** CPS Football Academy does not provide cash refunds. Instead, we offer credits for future sessions.
3. **Credit Allocation:** Credits for missed sessions will be applied to the following month's session count, provided the 24-hour notice requirement is met. These credits are specific to the participant for whom the session was initially booked and are non-transferable.
4. **Session Changes and Cancellations by CPS:** CPS Football Academy reserves the right to alter or cancel sessions as necessary. If we need to cancel a session, we first require approval from the facility to ensure there are no charges. Typically, we provide sufficient notice for any changes. However, unexpected circumstances, such as sudden bad weather, may force last-minute decisions. If the facility confirms there will be no charge for the cancellation, credits or alternative session options will be offered to affected participants. If CPS is charged for facility use despite the cancellation, the session is considered held, and no refunds or credits will be issued.

By registering your child at CPS Football Academy, you agree to comply with this refund policy. We thank you for your cooperation and look forward to supporting your child's athletic development.

Andrew Bargh
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